

Obtaining a Claim History from XMAPS

WHEN TO USE XMAPS TO DOWNLOAD A CLAIM HISTORY

- You have been granted access to XMAPS by CRICO Underwriting and your level of access allows you to download a claim history
- You are requesting a claim history for a physician (not a non-physician employee)
- The physician has no record of any claims with CRICO
 - If the physician has a claim, use the Claim History Wizard to request the claim history

WHEN DOWNLOADING A CLAIM HISTORY FOR XMAPS

- Enter your organization name or the name of the physician in the Requestor Address field
- Enter the full name or part of the name of the physician into the Last Name and First Name fields
- Verify that the Social Security Number in XMAPS matches your records
- Verify that the physician file you select is the primary file for that physician
- Save your document as a PDF