



Program Highlights

Sunday, June 3

Please join us for an informal gathering beginning at 5:00 p.m.

Sponsored by Advanced Practice Strategies.

Monday, June 4

7:30 am to 4:00 pm

What Works: Reducing Diagnostic Errors

Our program will begin with keynote speakers, Drs. Saul Weingart, Jerome Groopman, Gordon Schiff, and Tejal Gandhi, who will take an in-depth and evidence-based approach to the question: *Where in the diagnostic process are patients at risk, and why?*

During the afternoon workshops, participants will be able to explore: *Diagnostic Challenges in Office-based Care, Missed Diagnoses Following Incidental Findings, and Diagnostic Risks in Emergency Care.*

And finally, we will close the loop with a discussion among physicians and malpractice attorneys on defending failure-to-diagnose allegations, who owns the test result, and patient responsibility in the process.

Breakfast and lunch will be provided.

Facilitator

Saul N. Weingart, MD, PhD
Vice President for Patient Safety,
Director of the Center for Patient
Safety, Dana-Farber Cancer
Institute, Boston

How Doctors Think

Jerome Groopman, MD
Chief of Experimental Medicine,
Beth Israel Deaconess Medical
Center, Boston; author and staff
writer in medicine and biology for
The New Yorker.

Diagnosis Error: Epidemiology, Concepts, and Taxonomy

Gordon Schiff, MD
Director of Clinical Quality
Research and Improvement,
Department of Medicine, Cook
County Hospital, Chicago;
Professor of Medicine at Rush.

What Malpractice Data Tell Us About Diagnostic Errors

Tejal K. Gandhi, MD, MPH
Director of Patient Safety
at Brigham and Women's
Hospital, Boston.

Tuesday, June 5

8:30 am to noon

Reducing Diagnostic Errors in the Office Setting

Gain more insight into what works for reducing diagnostic errors in the office setting. Please join us for a half-day session based on the CRICO/RMF Office Practice Evaluation program.

Members of the CRICO/RMF Strategies community are invited to gather in Boston this spring to share and learn about what works in taking on the greatest malpractice challenge of the day: *allegations of a missed or delayed diagnosis.*

As we come together to understand this vexing issue, please join us at the Marriott Hotel in Cambridge's burgeoning Kendall Square. Hear from experts who have studied the root causes of diagnostic errors, and confer with colleagues who are making headway against them. Our goal is to give you practical guidance and tools for safer practice in your own environment.

Online Registration

The CRICO/RMF Strategies Symposium is a **FREE** educational program for our clients and members.

To register, please visit www.rmhf.harvard.edu/events.





Accommodations

Plan for a beautiful June weekend in New England!
The Boston Marriott Cambridge is offering symposium attendees a special discount rate of \$239/night,* available June 3rd and 4th.

Boston Marriott Cambridge Hotel
2 Cambridge Center
Kendall Square
Cambridge, MA 02142

Register by Phone

617.494.6600 or 800.228.9290

Ask for the "CRICO/RMF Strategies Symposium" rate.

Register on Line

www.marriottcambridge.com, group code "RMFRMFA"

*Make your reservation by Sunday, May 13, 2007 for the hotel discount.

Symposium Committee

Tom Augello
Editor, Multimedia Publishing

Dana Bissett
*Program Director,
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Loss Prevention Specialist

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*Program Director
Office Practice Evaluation Program*

WHAT WORKS: REDUCING DIAGNOSTIC ERROR

CRICO/RMF STRATEGIES SYMPOSIUM
A Program for our Clients and Members

JUNE 4-5, 2007
BOSTON MARRIOTT CAMBRIDGE HOTEL



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Promoting safety.

